Junior Support Developer – Cambridge and region

Commodities Engineering is the leading provider of **CTRM solutions** for **the metals concentrates, refined metals, scrap and recycling industries**. Our clients range from miners to traders and end consumers. Designed by a team from the metals industry our **CTRM**, 'Balsamo', is a **fast**, **reliable**, **scalable**, **efficient**s and **user-friendl**y system using latest technology to provide the best user experience to manage these demanding and complex commodities. Based in Geneva and in UK, CE serves customers across 4 continents.

We are expanding our team with a passionate Junior Support Developer, based in UK (Cambridge and region), to support our clients and help developing the continuous improvements we bring to our system.

We pride ourselves on having the highest performing CTRM for the Commodities Industry as well as providing swift and efficient services to our clients. If you would like to join our growing team, we would be happy to hear from you!

Key accountabilities

- Create technical documents for the enhancements/change requests that are being developed
- Regularly update JIRA tickets with details showing the latest status of each support request
- Interact with Support manager to make sure clients requests are properly understood and document this information in JIRA so that the CE team has a common understanding of the issue
- Develop specific business functionalities of the software using Java/J2EE, Jboss, Eclipse & Primefaces
- Develop parts of the database with MS SQL Server
- Develop and maintain the framework
- Follow the versioning of the software
- Assist in the integration of the software and the go-live phase with the client
- Be aware of priorities and deadlines, ensure that resolutions are done on time
- Effective collaboration with cross functional teams to deliver end-to-end products & features
- Estimate efforts, identify risks, devises and meet project schedules
- Continuous innovation and fresh thinking towards product development

Key Skills and Experience

- Education: BE/B.Tech (Bachelor of Engineering or Bachelor of Technology)
- Good knowledge on review process and software development's best practice
- Good knowledge of an object-oriented language
- Good knowledge of a relational databases (MS SQL, Oracle SQL...)
- Operating systems, scripting, Linux, Windows, batch scripts
- Familiar with data formats (Excel, CSV, Json...)
- Understanding Functional Specification document and design and develop Software components based on specification
- Excellent organization, communication and interpersonal skills
- Fluent in English
- Customer satisfaction is a key priority
- Great problem-solving abilities with the aptitude to pick things up quickly
- Autonomy to work remotely (team is dispersed)
- Capacity to learn and adapt to fast paced, changing environments

Ideal but not mandatory:
- Knowledge of Commodities Business, Derivatives (Futures and Options), contract management, international shipments and documentation would be an added advantage
- Experience of working in product development.

What Commodities Engineering offers

- a great opportunity to be coached by and learn from senior industry experts
- entrepreneurial environment with great freedom for each employee to build a successful company
- an inclusive environment where individuals are valued for what they bring, no matter if they fit the standard profiles

Please send your application to contact@commoditiesengineering.com, we'll come back to you within 2 weeks.